

Liability Statement and Hold Harmless Agreement Customer Acknowledgment and Agreement

This Liability Statement and Hold Harmless Agreement ("Agreement") is entered into between Steen Products, Inc. doing business as **Plum Quick Motors** ("Company") and the customer ("Customer"). Customer acknowledges and agrees to the following terms and conditions regarding merchandise acquired from or services provided by Company:

1. Assumption of Risk

Customer understands that service repairs and/or new products may carry inherent risks, including but not limited to, damage to the vehicle, unforeseen mechanical failures, and potential hazards related to the nature of the repair work and/or new products that the Customer installs.

2. No Guarantee of Outcome

Company will perform services in a professional and workmanlike manner. However, Company makes no warranties, express or implied, regarding the success, effectiveness, or longevity of repairs and/or new products purchased from Company, with the exception of any written warranty statements issued by Company.

3. Release of Liability

Customer hereby releases, discharges, and holds harmless Company, its owners, employees, contractors, and affiliates from any and all claims, damages, losses, liabilities, or expenses arising out of or related to the merchandise acquired or the services performed by Company, including but not limited to: 1) Damage due to pre-existing conditions, wear and tear, or unforeseen complications, or 2) Any delays, additional costs, or inconveniences related to parts availability, repair time, or unforeseen issues.

4. Indemnification

Customer agrees to indemnify and hold harmless Company from any claims, lawsuits, or legal actions initiated by third parties resulting from merchandise acquired or repair services performed by the Company. This includes, but is not limited to, claims for negligence, breach of contract, or warranty disputes.